


Alpha Nano Tech LLC 3624 Shannon rd, STE 103, Durham, NC 27707			
		Web-site Terms of Service and Refund Policy	
Document No.: POL-01-008		Effective Date: 01/10/2024	
Revision No.: 01	Supersedes Date:	Page No.:	Page 1 of 5

1. Purpose.

These terms and conditions (the "Terms and Conditions") govern the use of <https://www.alphanano.tech/> (the "Site"). This Site is owned and operated by Alpha Nano Tech LLC. This Site is an ecommerce website.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

THESE TERMS AND CONDITIONS CONTAIN A DISPUTE RESOLUTION CLAUSE THAT IMPACTS YOUR RIGHTS ABOUT HOW TO RESOLVE DISPUTES. PLEASE READ IT CAREFULLY.

2. Intellectual Property

All content published and made available on our Site is the property of Alpha Nano Tech LLC and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

3. Age Restrictions

The minimum age to use our Site is 21 years old. By using this Site, users agree that they are over 21 years old. We do not assume any legal responsibility for false statements about age.

4. Acceptable Use


As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our Site;
- Violate the rights of other users of our Site;
- Violate the intellectual property rights of the Site owners or any third party to the Site;
- Hack into the account of another user of the Site;
- Act in any way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

If we believe you are using our Site illegally or in a manner that violates these Terms and Conditions, we reserve the right to limit, suspend or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

5. Accounts

When you create an account on our Site, you agree to the following:

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- a. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
- b. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

6. Sale of Goods And Services

These Terms and Conditions govern the sale of goods and services available on our Site.

Goods and services listed on our site are solely dedicated to R&D purposes and use, including

- Nanoparticles standards;
- Exosome;
- Fluorescent dyes;
- Research services; and
- other products and services listed in store or web-site pages.

Ordered products should be paid for in full prior to delivery; requested services requires a PO from the ordering company and 30 days payment upon invoice after completing the services, unless there is a special agreement in place.


These Terms and Conditions apply to all the goods and services that are displayed on our Site at the time you access it. This includes all products listed as being out of stock. All information, descriptions, or images that we provide about our goods and services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all goods and services we provide. You agree to purchase goods and services from our Site at your own risk.

We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

7. Third Party Goods and Services

Our Site may offer goods and services from third parties. We cannot guarantee the quality or accuracy of goods and services made available by third parties on our Site.

8. Payments

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We accept the following payment methods on our Site: PayPal.

When you provide us with your payment information, you authorize our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorize us to charge the amount due to this payment instrument.

Alternatively, customers can send a request via email info@alphanano.tech for a quote for specific goods, products or services, and place a Purchase Order. Per issued quote. Invoice issued upon fulfilment of the order must be paid within 30 calendar days. After 30 calendar days, in case of delayed payment, customer should add a late payment commission to a total payment due per invoice. Commission shall be calculated based on 25% APR rate, but no less than 1 USD per day. Corresponding commission shall be calculated and added to payment by customer.

Companies and residents of California: should calculate and add themselves corresponding California sales tax, unless such organization is a tax exempt.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

9. Shipping and Delivery.

When you purchase goods from our Site, the goods will be delivered through one of the following methods: Fedex, UPS, USPS.

Delivery will take place as soon as reasonably possible, depending on the delivery method selected. Delivery times may vary due to unforeseen circumstances. Please note that delivery times do not include weekends and statutory holidays.


You will be required to pay delivery charges in addition to the price for the goods you purchase.

You are required to provide us with a complete and accurate delivery address, including the name of the recipient. We are not liable for the delivery of your goods to the wrong address or wrong person as a result of you providing us with inaccurate or incomplete information.

10. Refunds

Refunds for Goods: refund requests must be made within 30 days after receipt of your goods. We accept refund requests for goods sold on our Site for any of the following reasons:

- Good is broken;
- Good does not match description;
- Good is the wrong size; or

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- Good does not meet the purchaser's expectations.
- Refunds for Services

All services sold on our Site are non-refundable.

11. Returns

Returns can be made by mail. To return a good by mail, contact us at info@alphanano.tech for details and instructions.

12. Consumer Protection Law

Where any consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

13. Links to Other Websites

Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third-party website or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third-party websites before using these sites.

14. Limitation of Liability

Alpha Nano Tech LLC and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

15. Indemnity


Except where prohibited by law, by using this Site you indemnify and hold harmless Alpha Nano Tech LLC and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

16. Applicable Law

These Terms and Conditions are governed by the laws of the State of North Carolina.

17. Dispute Resolution

Subject to any exceptions specified in these Terms and Conditions, if you and Alpha Nano Tech LLC are unable to resolve any dispute through informal discussion, then you and Alpha

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Nano Tech LLC agree to submit the issue first before a non-binding mediator and to an arbitrator in the event that mediation fails. The decision of the arbitrator will be final and binding. Any mediator or arbitrator must be a neutral party acceptable to both you and Alpha Nano Tech LLC. The costs of any mediation or arbitration will be shared equally between customer side and Alpha Nano Tech LLC.

Notwithstanding any other provision in these Terms and Conditions, you and Alpha Nano Tech LLC agree that you both retain the right to bring an action in small claims court and to bring an action for injunctive relief or intellectual property infringement.

18. Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

19. Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

20. Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

(919)237-2013 info @alphanano.tech

3624 Shannon rd, STE 103, Durham, NC 27517

You can also contact us through the contact form available on our Site.